

# **DIRECTOR'S REPORT - JULY 2016**

#### **Patron Service:**

Options for offering **credit card payment** for fines and printing are being considered. Software compatibility, as well as cost (per use and possible subscription fees), are considerations in the selection of this ecommerce offering.

#### **Staff and Volunteers:**

Joanne Stein-Carella, Nancy Moskowitz, and Veronica Reynolds attended a **Mental Health First Aid Training** course on July 6, hosted by the Mental Health Association of Rockland. The course content was shared with others at the full-staff quarterly meeting. Advice and instruction was given on how to deal with patrons in crisis.

Brian Jennings was interviewed on WCBS on July 18. He discussed summer reading of **local history books**.

There was a quarterly, full-staff meeting on July 22. Some of the topics discussed were the **Mental Health First Aid Training**, two newly-revised **policies**, and the **ADP Payroll upgrade**, effective as of July 27.

## **Programs:**

The **outdoor concert** on July 16 was moved indoors due to the extreme heat. Outdoor activities are moved indoors when the temperature surpasses 90 degrees.

On July 7, **Life-Size Games** were played outdoors in the lower parking lot. Teen volunteers constructed giant boards and playing pieces so that children could play Candyland, Chinese checkers, and Connect Four in this outsized format.

The three-session **Coding Boot Camp** held for teens concluded and deemed a success. We will be exploring more programming of this kind for teens.

Mary Phillips continues her team prep for the **Battle of the Books** competition against other RCLS libraries. This year's competition will be held September 10 at SUNY Orange.

### **Building and Facilities:**

There was a small roof leak in the Community Relations Office. This small section of roof was not done in the recent roofing project. Custodian Andres Abreu patched an area of the roof.

The **Patio Fundraiser Committee** met July 27 to discuss "selling" engraved pavers. Four different-sized pavers with corresponding levels of support are available for purchase and personalization with inscriptions of dedication or remembrance.

Construction of the **patio** began July 28 and was completed within a week's time.

**Staff Wish List** for the New City Library brainstorming session was held, where staff offered suggestions for renovation of the building.

## **Technology:**

The older DVR used for the **security camera** recordings has reached the end of its useful life. Attempts to access it from the network failed. It's being replaced with a 16-camera unit (it only has the capacity to control 8 cameras). Additional cameras will be installed in the Tech Services area, Storytime Room, and outside locations.

**Symphony**, the staff side of the integrated library system (ILS) we use from Sirsi/Dynix, was upgraded on July 13. This is handled by the techs at RCLS, but Karen Ostertag did the troubleshooting here. The patron side of the catalog, **Enterprise**, was upgraded on July 25.

#### Miscellaneous:

The library was closed Monday, July 4, for Independence Day.

Respectfully submitted, Marianne Silver, Director NEW CITY LIBRARY August 10, 2016

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